

Terms and Conditions

1. General

1.1 These Terms and Conditions (the "Terms") govern the use of games offered through Mr. Bet and any other URLs that may be specified from time to time (collectively referred to as "the Websites"). For the purposes of these Terms, "Faro Entertainment N.V." shall be referred to as "We," "Us," or "Our," and the user shall be referred to as "You" or "the Player."

The Terms extend to the related mobile or other platforms that You enable or access. The term "Games" refers to the various games that may, from time to time, be made available on the Websites. We reserve the right, at Our sole discretion, to add and remove Games from the Websites.

1.2. Website is operated by FARO ENTERTAINMENT EUROPE LIMITED, a company registered in the Republic of Cyprus, with its principal place of business at: 12, Demostheni Severi Av., Office 601, 6th Floor 1080 Nicosia, Cyprus; Reg. No. HE 425912; VAT number 10425912J. All gambling services are licensed by Faro Entertainment N.V., Address: Kaya Richard J. Beaujon Z/N, Curacao, P.O. Box 6248; Reg. No.: 142227, which is a parent company of FARO ENTERTAINMENT EUROPE LIMITED. Faro Entertainment N.V. has an application (OGL/2024/194/0642) for a gaming license in progress with Curacao Gaming Control Board and while the application is in progress, Faro Entertainment N.V. is permitted to continue its operations under the Certificate of Operation.

1.3. © Mr.Bet is operated under copyrighted and trademarked "MR.BET" brand owned by Faro Entertainment N.V. (company registered at: Kaya Richard J. Beaujon Z/N, Curacao, P.O. Box 6248; Reg. No.: 142227) and licensed to its daughter company FARO ENTERTAINMENT EUROPE LIMITED.

1.4. These Terms and Conditions come into effect as soon as You check the box indicating your acceptance during the registration process. By checking this box, You confirm to Us that you have read, understood, and accepted these Terms and Conditions. Furthermore, by using any of the Websites, You are affirming your agreement with these Terms and Conditions.

1.5. You must carefully read these Terms and Conditions in their entirety before checking the box to indicate acceptance. If You do not agree with any part of these Terms and Conditions, You must not use or continue to use the Websites.

1.6. The Company reserves the right to amend, modify, update and change any of the Terms. The most up-to-date Terms are available on the Website and come into effect from the moment of their publication. It is the responsibility of the player to make sure that they agree to the current Terms and Conditions, and the Company advises the player to follow the updates on the regular basis. If You do not agree to the updated Terms and Conditions, You must cease using the Websites immediately.

1.7. These Terms and Conditions may be published in several languages for informational purposes and to facilitate ease of access by players. However, it is the English version that constitutes the legal basis of the relationship between You and Us. In case of any discrepancy between a non-English version and the English version of these Terms and Conditions, the English version shall take precedence.

2. Your Obligations as a Player

2.1. You hereby declare and warrant that:

2.1.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the jurisdiction of your residence and are, under the laws applicable to you, legally allowed to participate in the Games offered on the Websites;

2.1.2. You participate in the Games strictly in your personal non-professional capacity for recreational and entertainment purposes only;

2.1.3. You participate in the Games on your own behalf and not on the behalf of any other person;

2.1.4. You are not permitted to play for real money if you are a resident of one of the following countries: Afghanistan, Algeria, Angola, Anguilla, Antigua, Australia, Antigua and Barbuda, Antilles, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Botswana, British Indian Ocean Territory, British Virgin Islands, Brunei Darussalam, Bulgaria, Burkina Faso, Burma, Burundi, Cambodia, Cape Verde, Cayman Islands, Central African Republic, Chad, China, Christmas Island, Cocos Islands, Comoros, Cook Islands, Costa Rica, Cote D' Ivoire, Cuba, Cyprus, Czech Republic, Democratic Republic of Congo, Djibouti, Dominica, Dominican Republic, East Timor, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Falkland Islands (Malvinas), Faroe Islands, Fiji, France, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Haiti, Honduras, Hong Kong, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Jamaica, Jordan, Kahnawake, Kazakhstan, Kiribati, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Lithuania, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Micronesia, Moldova, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands, Netherlands Antilles (Saba, Sint Eustatius, Sint Maarten, Aruba, Bonaire, Curaçao), New Caledonia, Nicaragua, Niger, Niue, Norfolk Island, Democratic People's Republic of Korea (North Korea), Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Puerto Rico, Qatar, Republic of Serbia, Reunion, Russian Federation, Rwanda, Saint Kitts and Nevi, Saint Lucia, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovenia, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, Spain, Sri Lanka, St. Helena, Sudan, Swaziland, Sweden, Switzerland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uzbekistan, Vanuatu, Vatican City, Virgin Islands, Wallis and Futuna Islands, Western Sahara, Yemen, Zimbabwe.

The list of restricted jurisdictions provided on the website is not exhaustive and may be updated. It is the sole responsibility of the User to ensure that accessing and using the Platform is permitted under the applicable laws and regulations of their jurisdiction. By registering an account and using the services of the Platform, the User confirms that they are in full compliance with all applicable legal requirements. The Company shall not be held liable for any consequences, legal or otherwise, resulting from the User's access to or use of the Platform in jurisdictions where such access or use is prohibited or restricted by law.

2.1.5. All information and documents that You provide to Us during the term of validity of this agreement are true, complete, and correct, and You shall immediately notify Us of any changes to such information and/or documents;

2.1.6. You are solely responsible for reporting and accounting for any taxes applicable to You under relevant laws for any winnings that you receive from Us;

2.1.7. Money that You deposit into your Member Account is not tainted with any illegality and, in particular, does not originate from any illegal activity or source;

2.1.8. You understand that by participating in the Games You accept the risk of losing money deposited into Your Member Account;

2.1.9. You shall not be involved in any fraudulent, collusive, fixing, or other unlawful activities in relation to Your or third parties' participation in any of the Games and shall not use any software-assisted methods, techniques, or hardware devices for Your participation in any of the Games. We reserve the right to invalidate any betting in the event of such behavior and to close Your account;

2.1.10. In relation to deposits and withdrawals of funds into and from Your Member Account, You shall only use credit cards and other financial instruments that are valid and lawfully belong to You.

2.1.11. You shall independently verify that the bank You are cooperating with accepts Original Credit Transactions for VISA payment cards.

2.1.12. You are not presently struggling with compulsive or pathological gambling behavior that may constitute a gambling addiction or disorder. You understand the potential risks and negative consequences associated with excessive gambling, and you affirm that you currently have the self-control and financial ability to gamble recreationally and responsibly without it becoming problematic or detrimental to your well-being.

2.2. The computer software, graphics, Websites, and user interface that we make available to You are protected by copyright laws. You may only use the software for Your own personal, recreational uses in accordance with all rules, terms, and conditions we have established and in accordance with all applicable laws, rules, and regulations.

2.3. Games played on the Websites should be played in the same manner as games played in any other setting. This means that players should be courteous to each other and avoid rude or obscene comments.

2.4. The Company reserves the right to terminate and/or change any games or events offered on the Website and to refuse and/or limit bets.

2.5. Internet gambling may be illegal in the jurisdiction in which You are located. If so, You are not authorized to use Your payment card to complete any transactions on the Website.

2.6. It is the Cardholder's responsibility to know the laws concerning online gambling in his or her country of domicile.

2.7. The participation of minors in the activities offered on this website is prohibited.

2.8. By accepting these terms and conditions, you agree to the End-User License Agreement (EULA) by the Playtech provider. The full text of the EULA can be found via the provided [link](#).

2.9. It is recommended that the Cardholder retain copies of transaction records, Website terms and conditions, and specific game rules.

3. Your Member Account

3.1. Registration and Opening of Your Member Account:

3.1.1. To place bets using any of the Websites, You must first personally register with Us and open a Member Account.

3.1.2. You are permitted to have only one Member Account. If You attempt to open more than one Member Account, any additional betting accounts You try to open will be blocked or closed, and any bets or winnings from those accounts may be voided at the discretion of the casino administration.

3.1.3. You must provide all mandatory information requested on your registration form, including your identity, address, and contact details such as a valid email address, place of residence, phone number, date of birth, and relevant payment information. All information must be true and accurate. You may not use a PO Box as Your place of residence. It is Your responsibility to ensure that the information You provide is complete and correct. Be aware that we conduct verification procedures and that Your Member Account may be blocked or closed if You are found to have supplied false or misleading information or documents.

3.1.4. If You discover that You have more than one registered Member Account, You must notify us immediately. Failure to do so may result in Your Member Account being blocked.

3.1.5. During the registration process, You will be asked to choose a username and password for Your login on the Website(s). It is Your exclusive responsibility to keep Your login details secure. You must not share your login details with anyone. We are not liable for any misuse of Your Member Account by third parties due to Your disclosure, whether intentional or accidental, of Your login details to any third party. Nor will we be liable for any loss You incur due to Your mobile device being improperly protected or stolen. You agree to notify us immediately if any hardware devices with access to your Member Account are lost or stolen. Upon such notification, we will block the use of Your Member Account until further notice.

3.1.6. You are not permitted to transfer funds from Your Account to other players, receive money from other players into Your Account, or transfer, sell, and/or acquire user accounts.

3.1.7. We reserve the right to refuse registration or close a Member Account at Our sole discretion.

3.1.8. We reserve the right to declare a wager void, either partially or in full, if We, at Our discretion, determine there was an error, mistake, misprint, or technical issue with the pay-table, odds, or software.

3.1.9. We reserve the right to verify users' payment cards by authorizing a charge of 1 EUR (or the currency equivalent) for a period of one to three business days. The aforementioned amount will then be returned to the cardholder's account.

3.1.10. We reserve the right to cancel any winnings and suspend the gaming account if the player fails to provide the Company with documents verifying their identity upon request by the Company.

3.2. Deposits into Your Member Account

3.2.1. You are permitted to maintain only one account on this website, registered in Your own name. Any additional accounts in Your name on this Website will be regarded as duplicate accounts and will be immediately closed. The Company may, at its discretion, void all bets placed through duplicate accounts. If the Company opts to keep one account active, it will be the first account that You opened. Any remaining deposits in the duplicate accounts, minus reasonable charges, will be transferred to Your first account. Any returns, winnings, or bonuses gained or accrued in your duplicate account will be forfeited. Should you wish to open another account, please contact our Customer Support. Upon opening a new account, the previous one will be closed. If you wish to close your existing account, please contact our Customer Support. It is your responsibility to keep your account details up-to-date.

3.2.2. We reserve the right to impose fees for processing deposits depending on the payment method chosen. We will periodically establish minimum and maximum deposit limits as detailed on the Websites.

3.2.3. To deposit funds into Your Member Account, You may utilize any of the methods outlined on the appropriate pages of the Websites, subject to change. Information regarding the timing for withdrawals per method is also available on the Websites and may be updated from time to time.

3.2.4. We reserve the right to implement additional procedures and means to verify Your identity when processing deposits into Your Member Account.

Below is a non-exhaustive list of the documents that may be requested:

- valid ID (Driver License, Passport or National identity card);
- Utility Bill – must display full name, address, and date to confirm proof of residence; bills for services such as gas, electricity, water, and sewage are acceptable;
- Debit/Credit Cards – photos of the front and back;
- Bank Statement – screenshot from internet banking showing a relevant page;
- E-Wallet: Screenshots from e-wallets such as Skrill or Neteller may be requested to verify the account, displaying the User ID/registered email and name. Screenshots of specific transactions may also be requested.

3.2.5. Once a transaction is executed, the funds will be deducted from your account and charged to your designated credit card immediately.

3.2.6. You acknowledge and agree that payment providers offering payment processing services exclusively for the products and services on this Website, as well as their affiliates or brands, neither have made nor will make any warranties or representations regarding the goods and/or services provided by Us. They shall not be liable, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss or damage including, without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever resulting from, or in connection with, the products and/or services provided by Us. Our business relationship with such payment providers is strictly confined to payment processing.

3.3. Withdrawals

3.3.1. Withdrawals will be made to your bank account or other withdrawal methods available from 'the Website'. We may charge assigned fees for processing such withdrawals. We will credit you back using the same method as you have previously deposited with, when possible. Please, note that withdrawal payments may only be made in the name of and to the registered holder of

Member Account. We reserve the right to cancel withdrawals either to enforce a closed loop or to force the Player to withdraw to a particular withdrawal method.

3.3.2. If we mistakenly credit your Member Account with winnings that do not belong to you, whether due to a technical, error in the pay-tables, or human error or otherwise, the amount will remain property of us and the amount will be deducted from your Member Account. If you have withdrawn funds that do not belong to you prior to us becoming aware of the error, the mistakenly paid amount will (without prejudice to other remedies and actions that may be available at law) constitute a debt owed by you to us. In the event of an incorrect crediting, you are obliged to notify us immediately by email.

3.3.3. The payment manager may conduct additional verification procedures for any cumulative withdrawals exceeding 2,000 EUR (or the equivalent in Your currency), and further reserves the right to conduct such procedures for lower payouts. Documents for verification, including but not limited to those specified in Section 3.2.4 and any other documents deemed necessary for Our checks, must be provided in good quality and within 14 days of Our request:

- the list of documents specified in Section 3.2.4;
- any other documents that we consider necessary in order to complete our checks;

If You do not provide us with the requested information, or if the information provided is not satisfactory, We reserve the right to lock or restrict Your Member Account. This restriction will remain in place until You have furnished Us with the necessary information. In the event that We do not receive the required information, or if We are unable to verify your identity, We reserve the right to terminate these Terms, close Your Member Account, and return any Deposit funds present in Your account at the time the lock or restriction was applied. This also includes any funds deposited after the lock was instituted, subject to these Terms. However, We may be required to delay or withhold the payment to You of all or a portion of Your Deposit funds to comply with our legal and regulatory obligations, including but not limited to anti-money laundering and fraud prevention measures.

Account Holders wishing to recover funds held in a closed, locked, or excluded account are advised to contact Customer Support.

3.3.4. All transactions will be checked to prevent money laundering. The Company shall report any suspicious transaction to the relevant competent authorities. If the Member becomes aware of any suspicious activity relating to any of the Games on the Website, they must report this to the Company immediately. Faro Entertainment N.V. may suspend, block, or close a Member Account and withhold funds if required to do so by Anti-Money Laundering Legislation. Enhanced due diligence may be conducted for withdrawals of funds not used for wagering.

3.3.5. Each Player must wager their deposit twice before account money can be withdrawn without fees. This means the Player must make bets totaling at least twice the deposit amount. If the Player requests a withdrawal before meeting the deposit wagering requirements, withdrawable money will incur a 10% fee.

3.3.6. Once a withdrawal is requested, it will remain pending for between 0-48 hours. All the withdrawals are being processed on a daily basis including weekends and bank holidays. However, please be aware that depending on the payment method You are using, the funds may take a few days to arrive. Details regarding the timing for withdrawals in respect to the method utilized are available on the relevant pages of the Website, as may be amended from time to time.

3.3.7. For every request and/or complaint regarding any withdrawals and/or compensations, there is a limited period within which such a request and/or complaint must be sent to Us. The limitation period is 14 calendar days.

3.3.8. The withdrawal can be divided into parts/chunks. Chunk is the maximum amount per one transaction that the payment provider can process at once. The amount of one chunk can be changed by the provider. The provider may charge a fee for each chunk.

3.4. Inactive and Dormant Member Accounts

3.4.1. An Inactive Account is a Member Account that has not recorded any login or logout for a period exceeding twelve (12) consecutive months. If Your Member Account is deemed to be inactive, the Operator reserves the right to charge a monthly administrative fee of 5 EUR or the equivalent in another currency (or the current balance of Your Member Account, if less) as long as the balance of Your Member Account remains positive. You authorize the Operator to debit this fee from Your Member Account at the beginning of the month following the day on which Your Member Account is deemed inactive, and at the beginning of every subsequent month that Your Member Account remains inactive. The Operator will stop deducting the fee if the account balance reaches zero or if the account is reactivated.

3.5. Please be advised that Our products are consumed instantly when playing. Therefore, We cannot provide returns of goods, refunds, or cancellation of Your service when playing. If You play a game with real money, the money will be drawn from Your player account instantly.

3.6. If You win EUR 50,000 (or the equivalent in Your currency) or more, We reserve the right to divide the payout into ten installments, each paid monthly at 10 percent of the total amount until the full amount is paid out.

3.6.1. The maximum withdrawal amount processed to any given player is EUR 5,000 (or the currency equivalent) per week and EUR 15,000 (or the currency equivalent) per month, starting from the date of the last withdrawal, unless otherwise stated.

3.6.2. In cases where a Player's total winnings exceed five (5) times the total sum of their deposits, maximum withdrawal limit of 5,000 EUR (or equivalent in another currency) within a 30-day period.

3.6.3. The maximum amount that can be withdrawn from bonus funds is capped at 200% of the bonus amount. Any winnings beyond this limit will not be eligible for withdrawal and will be voided.

3.7. Your gaming and transaction history is available to You in Your Member Account.

3.8. You will not receive any interest on outstanding amounts and You shall not treat the Company as a financial institution.

3.9. Closing of Member Accounts

3.9.1. If You wish to close Your Member Account, You may do so at any time by contacting customer support in writing. The effective closure of the Account will correspond to the termination of the Terms and Conditions. If the reason for the closure of the Account is related to concerns about potential gambling addiction, the Member should indicate this.

3.9.2. We reserve the right to terminate the relationship and block or close Your account at Our sole discretion due to Responsible Gambling concerns.

4. Responsible Gaming

4.1. At Your discretion, You may choose to exclude yourself from playing any Games on Our Website. To block Your access to the Games and self-exclude, send an email to Our local customer support at the address provided on <http://www.mr.bet> with the subject line “Self-Exclusion Request at www.mr.bet.” Please note that gambling limits are available only for casino players and do not apply to sports betting.

4.2. Cool-off Period:

You may set a Cool-off period for Your player account.

You can set a Cool-off period for 24 hours, one week, two weeks, 30 days, or 60 days. During the Cool-off period, You will be blocked from depositing money into the casino and from playing with real money. You will also not receive any marketing emails from Our site, including those for password changes or promotional messages.

5. Data Protection

5.1. We only collect the information necessary for Our operations and protect it with the latest security measures. For details on the personal data We process and how we use it, please read Our [Privacy Notice](#).

5.2. We have the right to disclose Your personal data when required by any governing authority and/or under any legal provision contained in the governing law. We reserve the right to transfer Your personal data to third-party service providers (such as anti-fraud and anti-money laundering service providers, payment service providers, banks, financial institutions, and similar parties) to verify Your identity, monitor Your gaming behavior on Our Website, prevent money laundering, and protect Our Website from any illegal activities.

6. Complaints

6.1. If You have a complaint regarding Our services, You may email it to Your local customer service at the address provided on <http://www.mr.bet>.

6.2. We will use best efforts to resolve a reported matter promptly

7. Bonus Terms and Conditions

7.1. Please note that all offers are limited to one per user, IP address, computer device, family, residential address, telephone number, credit or debit card and/or e-payment account, email address, and environments where computers are shared (e.g., universities, schools, libraries, workplaces, etc.).

7.2. All promotions are intended for recreational players only, and we may, at our sole discretion, limit the eligibility of players to participate in any promotion.

7.3. Individual promotions may have additional terms and conditions which will supersede or augment the terms and conditions stated herein. Please review all terms and conditions associated with a bonus carefully before participating. In the event of any conflict between the

terms and conditions of individual promotions and these Bonus Terms and Conditions, the terms of the individual promotions shall prevail.

7.4. If You are eligible for a bonus, such as a login bonus of 3 EUR or a deposit bonus of 100% up to a specified amount, wagering requirements must be met before You can make any cash-outs of the bonus. The wagering requirements, which may vary, will be disclosed at the time of the bonus offer. If You wish to request a withdrawal before meeting the wagering requirements, Faro Entertainment N.V. will deduct the entire bonus amount before approving any withdrawal.

7.5. Unless otherwise stated, when playing with match bonuses, the bonus amount must be wagered 40 times before the bonus funds or associated winnings can be withdrawn.

7.5.1 The maximum amount that can be withdrawn from bonus funds is capped at 200% of the bonus amount. Any winnings beyond this limit will not be eligible for withdrawal and will be voided.

7.6. After activating bonus spins with a deposit, the Player can play a certain slot for free with the same probability of winning as if they were betting real money. Upon meeting the terms of the promotion, bonus spins will be awarded in the specified game. To use bonus spins, simply log into Your Member Account and open the designated slot game; the game with bonus spins will start automatically.

7.7. Winnings from bonus spins are awarded as bonus money (the size of the wager can vary depending on the promotion and will be detailed in the promotion's description). It is important to note that when You wager winnings from bonus spins, You will first bet the money You deposited and then the money You won. Bonus spins are valid for a certain period, which will be specified in the promotion's description. Winnings from bonus spins must also be wagered by the specified date.

7.8. Unless otherwise stated, any Free Spins expire within 7 days if not played.

7.8.1. Bonus spins can be granted for a single use or over multiple days. If spins are awarded for 2 or more days, they will be credited to the player's account over consecutive days in equal portions. Spins that were not used on the previous day will be forfeited before the next portion is credited. This rule applies to all promotions where spins are credited for 2 or more days.

7.9. The maximum winnings/profit from No-Deposit Free Spins, all No-Deposit bonuses and all additional bonuses to Achievements allowed for withdrawal, is limited to €50 or currency equivalent unless stated otherwise. We reserve the right to reduce your balance to an amount exceeding the aforementioned €50 winning limit from No-Deposit Free Spins and bonuses. This reduction may occur immediately after a win or upon your request for withdrawal of the corresponding winnings. In order to withdraw winnings from the free bonus, you need to make 1 successful deposit.

7.10. Most games contribute towards the wagering requirements, but not all.

7.10.1. Bets placed on the following slots will contribute 70% towards the wagering requirements: Book Of Pharaoh HD, Jack O'Lantern vs The Headless Horseman, Jungle Spirit: Call of the Wild, Secret Of The Stones, Golden Lotus, Lucky Little Devil, Dead or Alive, Devils Delight, Simsalabim, Zombies, Starmania, The Wish Master, Eggomatic, Jack Hammer 2, Jack Hammer, Demolition Squad, Golden, Machine-gun Unicorn, Shaolin Fortunes, Aztec Temple, Wild Girls, Panda Panda, Cash Camel, Magic Mirror Deluxe 2, Immortal Romance, Mega Moolah, Scrooge, Terminator 2, Baron Samedi, Barber Shop Uncut, Hawaiian Dream, Hawaiian Dream Xmas.

7.10.2. Bets placed on the following slots will contribute 50% towards the wagering requirements: Book Of Magic, Great Book of Magic, Blood Suckers, Big Bad Wolf, Kings of Chicago, Lucky Wizard, Jackpot 6000, Reel Rush, Castle Builder, Dead or Alive 2, Robin Hood: Shifting Riches, Castle Builder 2, Stardust, Tower Quest, Pearls of India, Dr Fortuno, 1429 Uncharted Seas, Dragons of the North Deluxe.

7.10.3. Wagering on Video Poker, Live Roulette, and Live Blackjack counts for 10% of the wagering requirements. Wagering requirements cannot be fulfilled through any other Table Games.

7.10.4. Bets that were made in [games by the link](#) do not count in deposit wagering.

7.11. Faro Entertainment N.V. reserves the right to impose geographical limitations on individual bonus schemes at our discretion. Local wagering requirements may apply. Bonuses/Free Spins at Faro Entertainment N.V. can only be received once per household. Risk-free bets on any games do not qualify for Faro Entertainment N.V.'s wagering requirements.

7.12. Unless otherwise specified, the maximum bet allowed when using bonus money at Mr.Bet is €5 per spin or €0.5 per bet line or the currency equivalent in the player's jurisdiction. These conditions remain in effect until the wagering requirements have been met. Mr.Bet reserves the right to void any bets and winnings resulting from wagers exceeding these amounts.

7.13. Bonuses offered by Mr.Bet are intended for genuine recreational players only. The abuse of any bonus offer will not be tolerated. Mr.Bet reserves the right to investigate, suspend, cancel, or lock any account if bonus abuse is suspected. At our discretion, all bonuses and subsequent gaming activity may be revoked and voided.

Bonus abuse, as referenced herein, may include, but is not limited to, the following activities:

- Delaying game rounds, including free spins and bonus features, to a time when there are no wagering requirements;
- Leaving large bets, for example in blackjack, on the table and returning to the game after bonus wagering requirements have been met;
- Using bonus money to accumulate value within a game, losing the bonus funds, and then cashing out the accumulated value during real-money play;
- Collaborating with other players in a syndicate to abuse promotions, engage in deliberate cheating, or exhibit other forms of unfair behavior;
- Creating multiple accounts to claim a bonus or free spins more than once;
- Exploiting any software or system glitches, loopholes, faults, errors, or failures, including but not limited to those related to any game;
- Directly or indirectly influencing the outcome of an event to gain an unlawful advantage, which includes the use of fraudulent tactics or strategies by you or individuals associated with you;
- Making wagers that have been offered, placed, and/or accepted due to a mistake, misprint, technical malfunction, force majeure, or similar errors;
- Removing winnings derived from Free Spin or Bonus features that were initiated with bonus funds but completed after the bonus has been wagered, lost, or forfeited;
- Attempting to fulfill Casino bonus turnover requirements or utilizing bonus spins while Real Money is locked in pending Sportsbook bets.

7.14. Please note that bonus stacking, where multiple deposits are made to claim several bonuses before the original bonus wagering requirements are met, is prohibited at Mr.Bet. Only one bonus can be claimed at a time. Deposit-related bonuses cannot be stacked. If bonus stacking is detected, all bonuses and related winnings may be voided.

7.15. Mr.Bet reserves the right to void any bonuses and/or winnings obtained by fraudulent behavior or breach of the Bonus Terms and Conditions.

7.16. Please be aware that you are not permitted to play for bonus funds in the following games: 5 Families by Red Tiger Gaming, 11 Champions by Games Global, Age of Conquest by Games Global, Solar King by Playson, The Golden Age by Netent, Magic of Sahara by Games Global, Zombie Hoard by Games Global, Tower quest by Play'nGo, Scrooge by Games Global, Cool Buck by Games Global, Solar Queen by Playson, Castle Builder 2 by Games Global, Pearls of India by Play'nGo, Solar Temple by Playson, Le Kaffee Bar by Games Global, Beautiful Bones by Games Global, Bronco Spirit™ by Pragmatic Play, Golden Beauty™ by Pragmatic Play, Eye of the Kraken by Play'nGo, Princess of Pearls by Amatic, Wilderland™ by NetEnt, 888 Dragons™ by Pragmatic Play, Redrose Sanctuary by Evoplay.

7.17. Betting on sports events or any other events, including e-sports and politics, is only possible with a real money balance.

7.18. Sports betting bonuses can only be claimed if the bets were placed on unique sports events. For example, to receive two sports betting bonuses, You must place bets on two different sports events. This rule also applies to bonuses that require placing two or more bets. Once a sports betting bonus is claimed for bets placed on a specific event, any subsequent sports bonus must be used for bets placed on different events.

7.19. Sports Bonus Money

7.19.1. A bonus constitutes an agreement between Mr.Bet and the bettor, wherein Mr.Bet provides funds, and the user agrees to wager a specific amount on sports betting before they are eligible to make a withdrawal.

7.19.2. Bonuses may have special terms and conditions; therefore, We strongly recommend that users read them carefully before activating any bonus.

7.19.3. Only one person per IP address is eligible to participate in bonus programs.

7.19.4. A single bonus can be active on a gaming account at any one time. Bonuses are not cumulative and are applied consecutively; each subsequent bonus becomes available after the prior one has been wagered or canceled.

7.19.5. The minimum deposit amount required to participate in the bonus program varies according to the terms and conditions of the specific bonus.

7.19.6. Users will forfeit the bonus and any winnings from it upon its expiration. Each bonus's validity period is stipulated in the terms and conditions of the respective bonus program.

7.19.7. Any breach of the bonus program rules may result in the forfeiture of the bonus and the closure of the account.

7.19.8. Mr.Bet reserves the right to amend the terms of the bonus policy, and to suspend or cancel it at any time.

7.20. Bonus Wagering

7.20.1. While the bonus is active, the Player has the right to place bets using funds from both the real and bonus accounts.

7.20.2. If the user has funds in both the real account and the bonus account, the real money will be wagered first, followed by the bonus money. For example, if You have 10 euros in Your real balance and 10 euros in Your bonus balance and You place a bet of 15 euros, 10 euros will be deducted from the real balance and 5 euros from the bonus balance.

7.20.3. The bonus can only be wagered by placing single bets at odds of 1.80 or higher.

7.20.4. The deposit bonus wagering requirements are subject to the terms and conditions of the selected bonus.

7.20.5. The wager is debited only after the bet has been settled, not at the time it is placed.

7.20.6. If the outcome of an event is calculated as a refund, the stake will be returned to the user's balance, and such a bet will not count towards the wagering requirements.

7.20.7. A wagered bonus is transferred to the main balance according to the following principle: the amount of the wagered bonus, up to the maximum amount of winnings set for the particular bonus, plus any winnings from the real balance, if applicable.

7.20.8. Sports betting bonuses and casino bonuses are separate; users can receive and wager them simultaneously.

7.20.9. The user is prohibited from placing bets on the same event using both the real and bonus balances.

7.20.10. With an active casino bonus, the odds of any sports bet placed from the real balance must be 1.50 or higher.

7.21. After activating bonus and until wagering requirements are met, winnings from bets made from the real-money balance and/or from the bonus balance are awarded as Bonus Money. On the website, there are two balances: real and bonus. The real balance is for the player's deposit funds, which can be withdrawn at any time. If the deposit has not been wagered twice (deposit turnover is mandatory), there will be a 10% commission to cover payment processing costs. The bonus balance consists of received bonuses, which require wagering according to the bonus terms. When a player has both active balances, bets are deducted first from the real balance, and any winnings from such bets are credited to the bonus balance (without increasing the wagering amount). Wagering of both the real and bonus balances only occurs when bets are placed using these balances.

8. Miscarried and Aborted Games

8.1. The Company is not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to the gameplay. Refunds may be given solely at the discretion of management.

8.2. The Company shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with the website or its content; including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the site or its content, or any errors or omissions in content.

8.3. In the event of a Casino system malfunction, all wagers are void.

8.4. In the event a game is started but miscarries because of a failure of the system, the Company shall refund the amount wagered in the game to the User by crediting it to the User's Account or, if the account no longer exists, by paying it to the User in an approved manner; if the User has an accrued credit at the time the game miscarried, credit to the User's Account the monetary value of the credit or, if the account no longer exists, pay it to the User in an approved manner.

9. Anti-Money Laundering Procedures

9.1. No person shall use this Website for the purpose of money laundering. We employ best-practice anti-money laundering (AML) procedures. We reserve the right to refuse to conduct business with, to discontinue business with, and to reverse transactions of players who do not accept or adhere to the following AML requirements and policies:

9.1.1. Winnings will only be paid to the individual who initially registered to open a live account and only to the originating credit card or the account on file;

9.1.2. Only one account is allowed per person. Winnings may not be collected on accounts opened under false names or on multiple accounts opened by the same person;

9.1.3. We may, from time to time at our sole discretion, require the Player to provide additional proof of identity (KYC documentation), such as a notarized copy of a passport or other means of identity verification as deemed necessary under the circumstances, and may suspend an account at its sole discretion until such proof is provided to our satisfaction;

9.1.4. All transactions are checked to prevent money laundering;

9.1.5. If the Player does not adhere to these rules and regulations, We may suspend the Player's account pending investigation.

9.2. Any suspicious or fraudulent transactions will be immediately reported to the relevant authorities.

9.3. We reserve the right, at Our sole discretion, to void any winnings, confiscate any balance in an account, and restrict the use of the Websites if We receive a chargeback or a return via a deposit mechanism used on Your member account.

9.4. The Company reserves the right to terminate an account, ban the Player, and retain all funds if the Player is reasonably suspected of engaging in fraudulent activities, which include, but are not limited to, the use of stolen or falsified credit cards or account numbers, forgery, or the submission of data or documents that are forged, stolen, or otherwise misappropriated.

9.5. If, in Our sole determination, We have evidence that an account or group of accounts is being operated systematically (e.g., wagering as a group), multiple accounts have been opened to receive bonuses or other promotional offers, an account has been opened or funded (directly or indirectly) by a third party, or any other prohibited activity as defined above has taken place, We reserve the right to block or terminate all such accounts. We shall be under no obligation to pay out any funds that may be in the account(s) or refund any deposits made on the account.

10. Limitation of Liability

10.1. You enter the Websites and participate in the Games at your own risk. The Websites and the Games are provided without any warranty whatsoever, whether express or implied.

10.2. Without prejudice to the generality of the preceding provision, We, Our directors, employees, partners, and service providers:

10.2.1. Do not warrant that the software, the Games, and the Websites are fit for their purpose;

10.2.2. Do not warrant that the software, the Games, and the Websites are free from errors;

10.2.3. Do not warrant that the software, the Games, and the Websites will be accessible without interruptions;

10.2.4. Shall not be liable for any loss, costs, expenses, or damages, whether direct, indirect, special, consequential, incidental, or otherwise, arising in relation to your use of the Websites or your participation in the Games.

10.3. You understand and acknowledge that if there is a malfunction in the Game or its interoperability, any bets made during such malfunctioning shall be void. Funds obtained from a malfunctioning Game shall be considered void, as well as any subsequent game rounds played with said funds, regardless of what Games are played using such funds.

10.4. You hereby agree to fully indemnify and hold harmless Us, Our directors, employees, partners, and service providers for any cost, expense, loss, damages, claims, and liabilities however caused that may arise in relation to Your use of the Websites or participation in the Games.

10.5. To the extent permitted by law, Our maximum liability arising out of or in connection with Your use of the Websites, regardless of the cause of action (whether in contract, tort, breach of warranty, or otherwise), will not exceed €100 (or Your currency equivalent).

11. Chat Facility Rules

11.1. As part of Your use of its Website, Faro Entertainment N.V. provides You with the facility of live Chat as an option to communicate with Customer Support for any relevant issue. Live chat is moderated by Faro Entertainment N.V. and is subject to the following rules:

11.2. All conversations are recorded and will be kept for a reasonable period. Your use of the chat facility should be for purposes relating strictly to Faro Entertainment N.V. services and any relevant issues You might be having in relation to these services.

11.3. Abusive or offensive language will not be accepted. In addition, You are not entitled to make untrue and/or malicious and/or damaging comments with regard to Faro Entertainment N.V.'s operation in any media or forum.

12. Breaches, Penalties, and Termination

12.1. If You breach any provision of these Terms and Conditions or if We have reasonable grounds to suspect that You have breached them, We reserve the right to not open, to suspend, or to close Your Member Account, or withhold payment of Your winnings and apply such funds to account for any damages due by You.

13. Severability

13.1. If any provision of these Terms and Conditions is held to be illegal or unenforceable, such provision shall be severed from these Terms and Conditions, and all other provisions shall remain in force unaffected by such severance.

14. Assignment

14.1. We reserve the right to assign or otherwise lawfully transfer this agreement. You shall not assign or otherwise transfer this agreement.

15. Entire Agreement

15.1. These Terms and Conditions constitute the entire agreement between You and Us with respect to the Websites and, except in cases of fraud, supersede all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between You and Us with respect to the Websites.

16. Applicable Law and Jurisdiction

16.1. These Terms and Conditions, in the part relating to Your participation in the Games, shall be governed by the Laws of Curaçao, and in the part relating to payment collection and transactions, shall be governed by the Laws of Cyprus.

16.2. You acknowledge that, unless stated otherwise, the Games are organized in Curaçao, and Your participation in these Games takes place within the aforementioned territory. Any contractual relationships between You and Faro Entertainment N.V. shall be deemed to have been entered into and performed by the parties in Curaçao, at the registered address of Faro Entertainment N.V.

16.3. The parties agree that any dispute, controversy, or claim arising out of or in connection with these Terms and Conditions, or the breach, termination, or invalidity thereof, shall be submitted to the exclusive jurisdiction of the courts of Curaçao, except for claims arising out of payment transactions, which shall be submitted to the courts of Cyprus.

16.4. All legal disputes related to card processing are handled under Cypriot Law.

17. Game Rules

17.1. Slots

17.1.1. Our slot machines include features such as the classic "Wild" and "Scatter," as well as extra bonuses like free spins, bonus games, and more.

17.1.2. The slot machines that offer progressive jackpots increase with every bet made and can reach significant amounts. These jackpots can be won with a single bet, but it is advisable to go for the maximum bet by activating all paylines and choosing the highest denomination.

17.2. Blackjack

17.2.1. All of these games share a common aim for the Player: to win, You need a stronger hand than the house. However, be careful not to exceed 21, as exceeding this number will result in going bust. You have various options after receiving Your first 2 cards. You can draw as many single cards as you like (provided the combined value of Your hand doesn't exceed 21) by pressing the Hit button. Once You have a hand You are satisfied with, click "Stand" to compete with the cards You have accumulated.

17.2.2. In certain situations, You may also opt for the "Double" option, which allows You to double Your bet and receive a single card. Similarly, if Your first 2 cards are a pair, You may decide to split them into two hands, which are then played independently. This is done via the Split button.

17.3. Roulette

17.3.1. Our European Roulette is played with a cylinder composed of 37 pockets numbered from 0 to 36, while Our American Roulette wheel carries an additional double zero (00) green pocket.

17.3.2. Roulette offers a wide range of betting possibilities. For example, on a standard European table, You can choose from the following bet types:

17.3.2.1. Straight-up bet (a bet on a single number);

17.3.2.2. Split bet (a bet on two numbers next to each other on the table);

17.3.2.3. Street bet (a bet on any three numbers in a row);

17.3.2.4. Square bet (a bet on a block of four numbers on the table);

17.3.2.5. Six bet (a bet on a group of six numbers on the table that covers two rows of three);

17.3.2.6. Dozen bet (a bet on a number within one of the three segments of the table);

17.3.2.7. Column bet (a bet on a number within one of the three columns on the table);

17.3.2.8. Even money bet (a bet on red or black, odds or evens, or on a number within either half of the table).

17.4. Players are responsible for knowing the rules and regulations for online betting and gambling in their residing jurisdiction. The fact that Our Website is available in a certain country and/or jurisdiction or that it can be displayed in the official language of any of those countries cannot be considered official authorization or legal grounds for using Our Website and depositing funds into your account or withdrawing your winnings. The availability of the Website does not constitute any proposals, incitement, or invitation to use or subscribe to betting, gambling, or any of the other services in any jurisdiction where such activity is illegal.

17.5. You are responsible for determining whether Your access and use of the Website comply with applicable laws in Your jurisdiction, and You warrant to Us that gambling is legal in the territory where You reside. When opening an account and/or using Our Website, You warrant that Your actions are legal in the territory in which You reside. You also guarantee and agree that You have received legal advice before registering on Our Website. If We become aware that You are a resident in a country where the use of Our Website is considered illegal, We reserve the right to close Your account. Any losses from gambling and making bets are not recoverable.

17.6. It is strictly forbidden for residents of the British Virgin Islands, Dutch Antilles, France, Israel, Spain, the United Kingdom, Slovakia, and the USA to open accounts. Individuals identified as being in these jurisdictions (temporarily or otherwise, using IP addresses from those

countries) will have their bets revoked at the discretion of Mr.Bet, with only their initial deposit being refunded.

17.7. In addition, Mr.Bet does not accept players for any services provided by NetEnt from the blacklisted territories. These territories include Afghanistan, Albania, Algeria, Angola, Australia, Belgium, Bulgaria, Cambodia, Canada, Czech Republic, Denmark, Ecuador, Estonia, Guyana, Hong Kong, Italy, Indonesia, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Laos, Mexico, Myanmar, Namibia, Nicaragua, North Korea, Pakistan, Panama, Papua New Guinea, Philippines, Portugal, Romania, Singapore, South Korea, Sudan, Syria, Taiwan, Uganda, Yemen, and Zimbabwe.

17.8. Furthermore, it is not permitted to offer NetEnt Branded Games "Guns & Roses," "Jimi Hendrix," and "Motorhead" in the following countries: Australia, Azerbaijan, Canada, China, India, Malaysia, Qatar, Russia, Thailand, Tunisia, Turkey, and Ukraine.

17.9. In addition to the above, it is not permitted to play NetEnt Universal Games in the following countries: Australia, Canada, Iceland, Italy, Japan, Liechtenstein, Moldova, Monaco, Montenegro, Norway, Russia, San Marino, Serbia, Switzerland, Ukraine, Croatia, Macedonia, Austria, Bulgaria, Cyprus, Czech Republic, Finland, Germany, Greece, Hungary, Ireland, Lithuania, Luxembourg, Malta, Malaysia, the United Arab Emirates, the Netherlands, Slovakia, Slovenia, and Sweden. By accepting these Terms and Conditions, You enter into an agreement with Faro Entertainment N.V.

Rule changes:

1.6 - changed 06.05.25

7.5.1 – added on 06.05.25

3.6.2; 3.6.3 – added on 19.03.25

2.1.4 - changed on 23.06.25